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Press Release

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Labor's Job Profile Services Assist Alaska Employers

JUNEAU, Alaska—The Alaska Department of Labor and Workforce Development is providing job profile services to help Alaska employers make better hiring decisions. There is no charge for the first profile for a business.

Job profiling is part of the WorkKeys skills assessment system, which the department began offering in 2008. WorkKeys is one of many efforts to help provide trained workers and promote Alaska hire.

Developed by ACT and adopted nationwide, WorkKeys is an effective tool to identify the skills and skill levels job applicants need to perform particular jobs effectively. By comparing job profile information with WorkKeys assessment scores from applicants, businesses can make reliable decisions about hiring, training and program development.

“WorkKeys job profiling helps hiring managers conduct more efficient recruitments, reduces employee turnover and improves training practices,” Job Profiler Laurie Fuglvog said. “Profiling provides a common language to compare fundamental workplace skills of job applicants at any level of education.”

WorkKeys is also used as the assessment tool for the National Career Readiness Certificate that is part of the Alaska Career Ready program. The NCRC measures key work-related skills.

The Department of Labor's Alaska Job Center Network proctors WorkKeys assessments at no cost to job seekers. As of April 2011 more than 10,000 Alaska high school students and adults have taken the WorkKeys assessments, with about 80 percent earning a NCRC.

The department has profiled a variety of jobs including field service technician, office assistant, accounting clerk, phlebotomist, employment security specialist, inside wireman electrician apprentice, plumber and pipefitter apprentice, and adult day services provider.

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